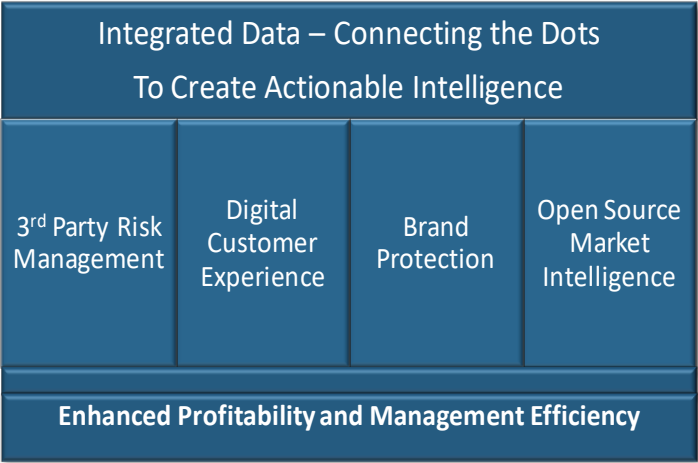# Aegis
Mobile

Senior Product Manager

Aegis Mobile, LLC
Offices in multiple locations in the Washington, D.C. and Mobile, AL areas

Aegis Overview

Aegis is a global leader in brand protection, fraud detection, third party integrity assurance, channel risk management, and multi-source data intelligence. Aegis utilizes the most sophisticated Internet and mobile web surveillance and capture tools available today to hunt, capture and retain dynamic and static information to deliver:

- Business Analytics for Brand Protection and Compliance
- Third Party Partner Risk Assessment and Monitoring
- Market Intelligence, SEO Performance, and
- Operational Insight and Transformation

Integrated Data – Connecting the Dots
To Create Actionable Intelligence

| 3rd Party Risk Management | Digital Customer Experience | Brand Protection | Open Source Market Intelligence |

Enhanced Profitability and Management Efficiency

Aegis Solutions

Aegis provides multi-level investigative solutions to its clients through proprietary software tools that integrate and transform data into actionable information with intuitive user interfaces and dashboards.

The Company operates two highly focused business units:

- Brand Protection and Compliance
- Multi-source Business Intelligence and Analytics

Additionally, Aegis fields specialized software products that merge technology with human expertise to provide integrated solutions for customers and ecosystems. Chief among these is the Aegis Identity and Integrity Investigation Management System (AI^{3}MS), which produces company background investigations to support Know Your Partner (KYP) diligence in the interests of consumer protection and regulatory compliance.

Every implementation is customized and integrated to meet the individual customer's processes and objectives. In its brand and partner protection products and services, Aegis "connects the dots" using proprietary software to create business insight as well as partner and program visibility across business channels to improve performance, risk mitigation, and management efficiency. For its business intelligence and analytics services, Aegis integrates customers' data with open-source information from across the Internet to deliver customized, actionable, world class business intelligence.

Position: Senior Product Manager

Need Statement

Aegis seeks to hire a skilled, energetic, and detail-oriented Senior Product Manager to lead the development, implementation, and life cycle management of Aegis software/service product offerings, with an initial focus on a major expansion of the AI^3MS diligence platform.

Job Summary

This position reports directly to the Chief Operating Officer and is based in any one of Aegis Mobile's offices in Tysons Corner, VA, Mobile, AL, or Columbia, MD. The Senior Product Manager initially will be responsible for ensuring the successful development, launch, and ongoing operation of a major new capability of the Aegis Identity and Integrity Investigation Management System (AI^3MS). The Senior Product Manager works with Leadership Team, the Operations Team, the Technology Team, and external process stakeholders and clients to determine solution requirements as well as detailed functional requirements and logic for the software and operations processes. The Senior Product Manager identifies data needs and potential sourcing, recommends optimal sources, and engages with third parties to initiate sourcing contracts. The Senior Product Manager works with the Technology Team to facilitate integration of new data sources, including defining evaluation logic to support appropriate results and user interfaces across the spectrum of use cases and conditions. The Senior Product Manager works with analysts and the Technology Team to guide and complete the testing process for new software releases to ensure product quality. The Senior Product Manager is the primary customer point of contact for production support, fielding questions and complaints, working across the Operations and Technology teams to establish answers and communicate resolutions to customers. A top-notch Senior Product Manager will have worked on and managed numerous projects and have a firm grasp of how to satisfy client needs. Ideal candidates will be equally analytical and creative, and able to justify decisions to a range of stakeholders.

Responsibilities

- Establish product requirements, development and deployment roadmaps, and timelines
- Lead decision processes to establish data sourcing and contracts
- Guide integration and testing processes
- Interface with internal and external stakeholders to ensure product needs are met
- Identify bugs and system improvement opportunities, develop requirements, and work with Technology Team to prioritize, schedule, and implement
- Communicate system and process updates to Operations Team, synchronizing training with system evolution

- Identify new data sources to address evolving conditions and new capability needs to ensure reliable and robust sourcing to support system stability and uptime requirements
- Adapt quickly to changing job requirements, responsibilities and learning opportunities
- Establish and evaluate metrics and goals, and work with Technology Team to establish measurement methods to gauge system performance and effectiveness, and to help drive system evolution

Knowledge and Skill Requirements

- Management of cross-functional teams
- Strong written and oral communication skills
- Agility in managing a fast-paced production environment
- Ability to quickly assimilate and analyze information, synthesize it into a cohesive and logical story, and communicate the results effectively
- Aptitude for quickly learning a wide range of client business processes and needs to support solution development
- Proficiency in internet research
- Proficiency with Microsoft Office Suite
- Strong technology knowledge and interest
- General experience and proficiency in working with software systems and data
- General understanding of business structure, operations, finances, and legal matters
- High capacity for multitasking and workload management
- "Know Your Customer/Partner" services and technologies experience is advantageous
- Software product life cycle management (especially Agile or Scrum) experience is advantageous
- Experience with management of software feature development (e.g., SAFe) is preferred

Qualifications

- Four-year Baccalaureate degree strongly preferred
- Self-motivated, creative, and efficient in proposing solutions to complex, time critical problems
- Highly effective working in a collaborative team environment
- Customer service oriented

Additional Requirements

- In compliance with federal law, all persons hired will be required to verify identity and eligibility to work in the United States and to complete the required employment eligibility verification form upon hire.
- All persons hired are required to pass a criminal background check and a drug screen.

Why You will Want to Work with Aegis:

Aegis is an innovative, diverse, and dynamic company with tightly woven teams constantly exploring new ways to produce advantages for our clients. With offices in Virginia, Alabama, and Maryland, we provide opportunities to work in a variety of settings and use the collaborative brainpower around you to ask and answer interesting questions. We have a broad range of backgrounds and interests: experts in fields such as finance, real estate, politics, naval engineering, and even professional equestrian sports come together to make an intriguing and educational work environment. We offer excellent benefits and competitive salaries. Find out more at www.aegismobile.com.